## **Appendix K**

Cumulative Statistics on

Exceedances, Complaints,

Notifications of Summons and

Successful Prosecutions



Table K-1 Environmental Complaints Log

Table K-1 Environmental Complaints Log									
	Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status		
	EC051CKRCT2	24 March	Contract	The	Noise	A resident of Grand Waterfront complained	Investigation		
	0210324_197	2021	Complaint	Contractor		about the noise nuisance generated from Ma	report was		
	_		Hotline	&		Tau Kok Site at 7:15 a.m. The complainant also	finalized on		
				Engineer		inquired about the programme and schedule	27 April 2021.		
						of the construction works at Ma Tau Kok Site.	·		
						Base on the information from the Contractor, the daytime activities from 07:00-19:00 on 24 <sup>th</sup> March 2021, mainly included site and shaft installation, strengthening for the access shaft and loading activities in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).			
						ET conducted weekly site inspection at Ma Tau Kok Site on 7 <sup>th</sup> April 2021, and no particular observation or recommendation was made regarding the noise impact from the inspection team.			
						According to the information provided by the ET under the Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction			

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					noise monitoring (Leq (30 min)) was conducted at the monitoring locations, Block B of Merit Industrial Centre (E-N21a) and 19 Hing Yan Street (E-N12a) in March 2021 in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in March 2021 complied with the noise criteria stipulated in EIAO-TM.  The following mitigation measures and site arrangement were taken to reduce noise nuisance:  • The Contractor agreed to erect acoustic screen to minimize the noise nuisance. • The Contactor had deployed a gasfilled noise barrier to minimize the noise nuisance.  Apart from the above mitigation measures and site arrangement taken or to be taken by the Contractor, the Contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.	
EC052CKRCT2 0210327_199	27 March 2021	Contract Complaint Hotline	The Contractor & Engineer	Noise	A resident of Chong Chien Court Wyler Gardens complained about the noise generated by the breaking works from Ma Tau Kok Site at 07:00 and 14:00 to 15:00. The complainant inquired about whether the noise was from the stratum of the construction site and the duration that the noise would last. The complainant requested the Contractor to carry out an investigation.  Base on the information from the Contractor, the daytime activities from 07:00-19:00 on 27 <sup>th</sup> March 2021, mainly included breaking activities, site and shaft installation, strengthening for the access shaft and loading activities in accordance with the requirement set out in Technical Memorandum of	Investigation report was finalized on 27 April 2021.

Complaint Log	Date of	Received	Received	Nature of	Investigation/Mitigation Action	Status
No.	Complaint	From	Ву	Complaint	investigation/witigation Action	Status
					Environmental Impact Assessment Ordinance	
					(EIAO-TM).	
					ET conducted weekly site inspection at Ma Tau	
					Kok Site on 7 <sup>th</sup> April 2021, and no particular	
					observation or recommendation was made	
					regarding the noise impact from the inspection	
					team.	
					According to the information provided by the	
					ET under the Contract No. HY/2014/07 Central	
					Kowloon Route – Kai Tak West, construction	
					noise monitoring (Leq (30 min)) was conducted	
					at the monitoring locations, Block B of Merit	
					Industrial Centre (E-N21a) and 19 Hing Yan	
					Street (E-N12a) in March 2021 in accordance	
					with the requirement set out in the EM&A	
					Manual. The noise monitoring results carried	
					out in March 2021 complied with the noise	
					criteria stipulated in EIAO-TM.	
					The following mitigation measures and site	
					arrangement were taken to reduce noise	
					nuisance:	
					The Contractor agreed to erect	
					acoustic screen to minimize the	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<ul> <li>noise nuisance.</li> <li>The Contactor had deployed a gasfilled noise barrier to minimize the noise nuisance.</li> </ul>	
					Apart from the above mitigation measures and site arrangement taken or to be taken by the Contractor, the Contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.	
					The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.	
EC053CKRCT2	29 March	Contract	The	Air &	A resident of Kwun Fai Court complained about	Investigation
0210329_201	2021	Complaint Hotline	Contractor &	Noise	the fume emission and noise nuisance generated from the Ho Man Tin construction	report was finalized on
		2 2	Engineer		site. The complainant noticed that his/her flat	27 April 2021.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					was recently being affected by the fumes emitted from the exhaust of the ventilation unit at Ho Man Tin Shaft. The complainant showed his/ her concern about health conditions. He/she suggested using tarpaulin sheets to cover the exhaust pipe to minimize the air impact. Apart from this, the complainant also complained about the noise generated from the spoil disposal works. He/ she suggested installing the plastic cushion layer for the dump truck skip to reduce the noise nuisance. He/she requested the Contractor to carry out the investigation and to provide appropriate responses for follow-up actions.	
					Based on the information from the main contractor, the daytime activities from 07:00 – 19:00 on 29 <sup>th</sup> March 2021, mainly included mucking out activities, general lifting, earthwork, tunnel activities, construction of spoil basin, in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					(Leq (30 min)) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3) in March 2021, in accordance with the requirement set out in the EM&A Manual. The noise monitoring results carried out in March 2021 complied with the noise criteria stipulated in EIAO-TM.  ET conducted construction dust monitoring (1-hr TSP & 24-hr TSP) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-A3) in March 2021, in accordance with the requirement set out in the EM&A Manual. The monitoring results carried out in March 2021 complied with the air quality impact criteria stipulated in EIAO-TM.  ET conducted weekly site inspection on 23 <sup>rd</sup>	
					March 2021 and 30 <sup>th</sup> March 2021, and no particular observation or recommendation was made regarding the noise and air impact from the inspection team.  The following mitigation measures and site arrangement were taken to reduce noise nuisance:	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<ul> <li>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the dust mitigation measures implemented onsite by ET and RSS, such as all ventilation system had equipped with air filter and sprinkler system to prevent odour impact from the construction site, sequencing the operation of construction plants to minimize noise from the construction site;</li> <li>The Contractor agreed to increase the frequency of washing the air filter (i.e. once per week).</li> <li>The Contractor agreed to increase the height of the ventilation outlet and an additional sprinkler system was installed on the outlet.</li> <li>The Contractor had erected the noise screen at the mucking out area.</li> </ul>	
					Apart from the above mitigation measures and site arrangement taken or to be taken by the Contractor, the Contractor was reminded that all loading, unloading, transfer, handling or storage of bulk cement or dry pulverized fuel	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					ash should be carried out in a totally enclosed system or facility, and any vent or exhaust should be fitted with an effective fabric filter or equivalent air pollution control system.	
					The Contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in use to minimize the noise nuisance.	
					The Contractor was suggested to regularly monitor and maintain all vent or exhausts to ensure proper and efficient operations at all times.	
					The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detail information of the work nature and inform in advance of the works to the nearby residents.	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC054CKRCT2	30 March	Contract	The	Noise	Mr. Wong of the Security Department of	Investigation
0210330_202	2021	Complaint	Contractor		Celestial Heights referred a complaint case of	report was
		Hotline	&		their resident regarding noise nuisance from	finalized on 6
			Engineer		the work s of Central Kowloon Route. The	May 2021.
					resident of 33 Tower complained about an	
					intermittent "hammering" noise which	
					suspected to be generated from Ho Man Tin	
					site from 20:00 hr to 23:00 hr on 30 <sup>th</sup> March	
					2021.	
					The Security Department requested the project	
					team to carry out a visit in Celestial Heights to	
					investigate immediately after they receive the	
					complaint related to construction noise in the	
					future.	
					According to the information provided by the	
					Contractor, no construction works were	
					conducted at the ground level. Only mucking	
					out and scaling were carried out inside the	
					closed shaft enclosure and tunnel during the	
					restricted hours (19:00 – 07:00) on 29 <sup>th</sup> March	
					2021. Other Powered Mechanical Equipment	
					(PME), including backhoe, loader, hydraulic	
					breaker and dump truck were operated inside	

Complaint Log	Date of	Received	Received	Nature of	Investigation/Mitigation Action	Status
No.	Complaint	From	Ву	Complaint	the closed shaft enclosure in accordance with the conditions in the valid Construction Noise Permit (CNP No.: GW-RE1128-20), and were used within the restricted hours (19:00 – 07:00 hours).  The following mitigation measures and site arrangement were taken to reduce noise nuisance:	Status
					<ul> <li>The Contractor agreed to complete the scaling activities as soon as possible after each blast.</li> <li>The Contractor agreed to change the orientation for scaling the tunnel face.</li> <li>The Contractor agreed to review the design of blasting.</li> <li>The Contractor agreed to re-sequence the night-time works to minimize the noise impact.</li> <li>The Contractor had closed acoustic door to minimize the noise impact.</li> </ul> The Contractor was suggested to maintain good relationship with the possible consisting.	
					good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.	
					The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.	
					The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted though the structural elements of a buildings does not continue under the CNP (GW-RE1128-20) condition 3.d.6.	
EC055_CKRCT 20210402_204	2 April 2021	Contract Complaint Hotline	The Contractor & Engineer	Noise	A resident of Ultima (Annex A) complained about the noise nuisance generated from the Ho Man Tin Site during public holiday. The complainant described that a minibus entered the construction site around 08:37 a.m. and made a beeping and reverse signal sound. The complainant inquired about whether the Ho Man Tin construction site would work as usual during the five-day public holidays.  According to the information provided by the	Investigation report was finalized on 4 May 2021.

Complaint Log	Date of	Received	Received	Nature of	Investigation/Mitigation Action	Status
No.	Complaint	From	Ву	Complaint	Investigation/witigation Action	Status
					Contractor, a minibus was used to transport staff to the Ho Man Tin site on 2 <sup>nd</sup> April 2021. The operation of minibus was not related to any construction activities. The minibus driver has been reminded to minimize the beeping and reverse signal sound.	
					According to the Contractor, no construction activities were conducted, and only general maintenance was carried out on 2 <sup>nd</sup> April 2021, other PME such as welding machine, water pump were used which comply with the conditions in the valid Construction Noise Permit (CNP No.: GW-RE0306-21).  The following mitigation measures and site arrangement were taken to reduce noise nuisance:	
					<ul> <li>The Contractor agreed to keep close liaison with the Management Offices of Ultima for regular updating the construction programme and nature of works involved.</li> <li>The Contractor agreed to communicate with the nearby stakeholder.</li> </ul>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detail information of the work nature and inform in advance of the noisy works to the nearby residents.	
					The Contractor was reminded to strictly follow and fully comply with the CNP (GW-RE0306-21) conditions and the mitigation measures stipulated in the EM&A Manual when construction activities are operating during the restricted hours.	
EC056_CKRCT 20210403_205	3 April 2021	Contract Complaint Hotline	The Contractor & Engineer	Noise	The Management Office of Grand Waterfront referred a complaint case of their resident regarding noise nuisance from the works at Ma Tau Kok site on public holiday.	Investigation report was finalized on 11 May 2021.
					According to the information provided by the Contractor, only welding activities were conducted at the ground level. No construction activities were carried out inside the shaft during the restricted hours (07:00 – 24:00	

Complaint Log	Date of	Received	Received	Nature of	Investigation/Mitigation Action	Status
No.	Complaint	From	Ву	Complaint	Investigation/Mitigation Action	Status
					hours) on 3 <sup>rd</sup> April 2021. Other Powered	
					Mechanical Equipment (PME), including cherry	
					picker, welding machine and water pump were	
					operated inside working area A and the shaft in	
					accordance with the conditions in the valid	
					Construction Noise Permit (CNP No.: GW-	
					RE0193-21), and were used within the	
					restricted hours (07:00 – 24:00 hours).	
					The following mitigation measures and site	
					arrangement were taken to reduce noise	
					nuisance:	
					The Contractor had erected movable noise barrier to minimize the noise nuisance.	
					The Contractor was suggested to maintain	
					good relationship with the nearby sensitive	
					receivers/ stakeholders which may be affected	
					by the construction works such as providing	
					better/ more detailed information of the work	
					nature and inform in advance of the noisy	
					works to the nearby residents.	
					The Contractor was suggested to carry out	
					noise monitoring at the sensitive receiver while	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					conducting tunneling works if necessary.	
EC057_CKRCT 20210407_208	07 April 2021	Contract Complaint Hotline	The Contractor & Engineer	Air	Kowloon City District Council member Mr. Wong Wing Kit complained about the fume emission at the Ho Man Tin Site. He requested the Contractor to carry out the investigation and to provide appropriate responses for follow-up actions.  Based on the information from the main contractor, the daytime activities from 07:00 – 19:00 on 7 <sup>th</sup> April 2021, mainly included mucking out activities, general lifting, earthwork, tunnel activities and construction of spoil basin, in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).  ET conducted construction dust monitoring (1-hr TSP & 24-hr TSP) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-A3) in March and April 2021, in accordance with the requirement set out in the EM&A Manual. The monitoring results carried out in March and April 2021 complied with the action and limit	Investigation report was finalized on 4 May 2021.

Complaint Log	Date of	Received	Received	Nature of	Lourseinsting (NAttingtion Astion	Chabina
No.	Complaint	From	Ву	Complaint	Investigation/Mitigation Action	Status
					levels stipulated in EM&A Manual.	
					ET conducted weekly site inspection on 7 <sup>th</sup> April and 14 <sup>th</sup> April 2021, and no particular observation or recommendation was made regarding the air impact from the inspection team.	
					The following mitigation measures and site arrangement were taken to reduce noise nuisance:	
					<ul> <li>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the dust mitigation measures implemented onsite by ET and RSS, such as all ventilation system had equipped with air filter and sprinkler system to prevent odour impact from the construction site;</li> <li>The Contractor agreed to increase the frequency of washing the air filter (i.e. once per week).</li> <li>The Contractor agreed to increase the height of the ventilation outlet and an additional sprinkler system was</li> </ul>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
No.	Complaint	From	Ву	Complaint	installed on the outlet.  Apart from the above mitigation measures and site arrangement taken or to be taken by the Contractor, the Contractor was reminded that all loading, unloading, transfer, handling or storage of bulk cement or dry pulverized fuel ash should be carried out in a totally enclosed system or facility, and any vent or exhaust should be fitted with an effective fabric filter or equivalent air pollution control system.	Status
					The Contractor was suggested to regularly monitor and maintain all vent or exhausts to ensure proper and efficient operations at all times.	
					The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detail information of the work nature and inform in advance of the works to the nearby residents.	
EC058_CKRC T20210416_2	16 April 2021	Contract Complaint	The Contractor	Air &	A resident of Grand Waterfront complained about the noise generated from the Ma Tau	Investigation report was

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
15		Hotline	& Engineer	Noise	Kok site during the daytime. The complainant described the noise could be heard even on the 41 <sup>st</sup> floor. He/she thought that the Contractor has not provided enough noise and air mitigations. The complainant strongly requested the Contractor to carry out an investigation and to provide appropriate responses for follow-up actions.  Base on the information from the Contractor, the daytime activities from 07:00-19:00 on 16 <sup>th</sup> April 2021, mainly included breaking activities, site and shaft installation, strengthening for the access shaft and loading activities in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).  ET conducted weekly site inspection at Ma Tau Kok Site on 7 <sup>th</sup> April 2021 and 20 <sup>th</sup> April 2021, and no particular observation or recommendation was made regarding the noise and air impact from the inspection team.  According to the information provided by the ET under the Contract No. HY/2014/07 Central	finalized on 4 May 2021.

Complaint Log	Date of	Received	Received	Nature of	Investigation/Mitigation Action	Status
No.	Complaint	From	Ву	Complaint	Investigation, magation / telen	Statas
					Kowloon Route – Kai Tak West, construction	
					noise monitoring (Leq (30 min)) was conducted	
					at the monitoring locations, Block B of Merit	
					Industrial Centre (E-N21a) and 19 Hing Yan	
					Street (E-N12a) in April 2021 in accordance	
					with the requirement set out in the EM&A	
					Manual. The noise monitoring results carried	
					out in April 2021 complied with the noise	
					criteria stipulated in E&MA Manual.	
					According to the information provided by the	
					ET under the Contract No. HY/2014/07 Central	
					Kowloon Route – Kai Tak West, construction	
					dust monitoring (1-hr TSP & 24-hr TSP) at the	
					monitoring location, Block B-Merit Industrial	
					Centre (E-A14a) in April 2021, in accordance	
					with the requirement set out in the EM&A	
					Manual.	
					The following mitigation measures and site	
					arrangement were taken to reduce noise	
					nuisance:	
					<ul> <li>The Contractor had erected movable noise barrier to minimize the noise nuisance.</li> </ul>	
					The Contractor had provided regular	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					watering for the dusty activities and increased the frequency of cleaning the site to minimize the air impact.	
					Apart from the above mitigation measures and site arrangement taken or to be taken by the Contractor, the Contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise	
					nuisance.  The Contractor was reminded that all loading,	
					unloading, transfer, handling or storage of bulk cement or dry pulverized fuel ash should be carried out in a totally enclosed system or facility, and any vent or exhaust should be fitted with an effective fabric filter or equivalent air pollution control system.	
					The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					nature and inform in advance of the noisy works to the nearby residents.	
EC059_CKRCT 20210421_219	21 April 2021	Contract Complaint Hotline	The Contractor & Engineer	Air & Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC060_CKRCT 20210422_220	22 April 2021	Contract Complaint Hotline	The Contractor & Engineer	Noise	A resident Reclamation Street complained about the noise nuisance generated from Yau Ma Tei site at 07:00 hr and stopped at 08:00 hr. The complainant suggested the Contractor to rearrange the time schedule of the construction works at Yau Ma Tei Site.  Based on the information from the Contractor, the daytime activities from 07:00-19:00 on 13 <sup>th</sup> and 22 <sup>nd</sup> April 2021, mainly included drill and blast excavation, mucking out from tunnel, site and shaft installation and loading activities in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).  ET conducted weekly site inspection at Yau Ma Tei site on 27 <sup>th</sup> April 2021, and no particular observation or recommendation was made	Investigation report was finalized on 6 May 2021.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					regarding the noise impact from the inspection team.  According to the information provided by the ET under the Contract No. HY/2014/08 Central Kowloon Route – Yau Ma Tei East, construction noise monitoring (Leq (30 min)) was conducted at the monitoring locations, Hydan Place (W-N18) and Prosperous Garden Block 1 (W-N25A) in April 2021 in accordance with the requirement set out in the EM&A Manual. The	
					noise monitoring results carried out in April 2021 complied with the noise criteria stipulated in EIAO-TM.  The following mitigation measures and site arrangement were taken to reduce noise nuisance:	
					<ul> <li>The Contractor agreed to rearrange the time schedule of the construction works to minimize noise nuisance.</li> <li>The Contractor agreed to start mucking out activities at 8:00a.m.</li> <li>The Contractor agreed to start loading activities at 07:45 a.m.</li> <li>The workers were reminded to load the materials into dump truck with care to</li> </ul>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					minimize the noise nuisance.  Apart from the above mitigation measures and site arrangement taken or to be taken by the Contractor, the Contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.	
					The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.	
EC061_CKRCT 20210424_221	24 April 2021	Mobile Message	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC062_CKRCT 20210429_222	29 April 2021	Contract Complaint Hotline	The Contractor &	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation

Complaint Log	Date of	Received	Received	Nature of	Investigation/Mitigation Action	Status
No.	Complaint	From	Ву	Complaint	Investigation/whitigation/letion	Statas
			Engineer			
EC063_CKRCT	30 April	Contract	The	Noise	Investigation results will be reported in the	Under
20210430_223	2021	Complaint	Contractor		subsequent Monthly EM&A Report.	investigation
		Hotline	&			
			Engineer			
EC064_CKRCT	30 April	E-mail	EPD	Noise	Environmental Protection Department referred	Under
20210430_224	2021				a complaint case of Grand Waterfront	investigation
					regarding noise nuisance from the works at Ma	
					Tau Kok site on 25 <sup>th</sup> April 2021.	
					According to the information provided by the	
					Contractor, only welding activities were	
					conducted at the ground level. No construction	
				activities were carried out inside the shaft		
				during the restricted hours (07:00 - 24:00		
					hours) on 25 <sup>th</sup> April 2021. Other Powered	
					Mechanical Equipment (PME), including	
					welding machine and water pump were	
					operated inside working area A and shaft in	
					accordance with the conditions in the valid	
					Construction Noise Permit (CNP No.: GW-	
					RE0193-21), and were used within the	
					restricted hours (07:00 – 24:00 hours).	
					The following mitigation measures and site	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					arrangement were taken to reduce noise nuisance:	
					<ul> <li>The Contractor had erected movable noise barrier to minimize the noise nuisance.</li> </ul>	
					The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected	
					by the construction works such as providing better/ more detailed information of the work	
					nature and inform in advance of the noisy works to the nearby residents.	
					The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.	

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	10	0	0
Cumulative Project-to-Date	64	0	0

**Table K-3** Cumulative Statistics on Monitoring Exceedance

Manitarina Daramatar	Month Wear	No. of Exceedance		
Monitoring Parameter	Month/Year	Action	Limit	
1-hour TSP	No. of Exceedance This Month	0	0	
	Cumulative Project-to-Date	0	0	
24 have TCD	No. of Exceedance This Month	0	0	
24-hour TSP	Cumulative Project-to-Date	0	0	
Noise	No. of Exceedance This Month	9	0	
(LAeq (30min))	Cumulative Project-to-Date	52	0	